



welcome to
the future
of patient
engagement

Free
Software
Trial

Platform Overview



Epion replaces inefficient, error-prone and incomplete check-in methods with a fully integrated digital platform.

Epion Health's product suite provides clients with the deepest real-time, bidirectional clinical integration, unparalleled customer support and measurable results.



8x to 15x

Repeatable and Measurable ROI

>90%

Staff and Patient Satisfaction

#1 Rating

on Athena Marketplace

Epion delivers ...



More accurate data



More efficient workflows



Higher collections

Resulting in ...



Better Outcomes



Faster Exams



Increased Revenue

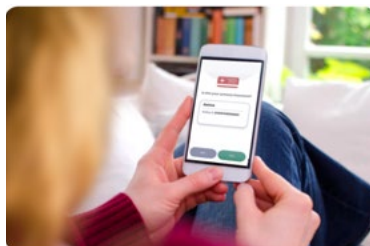
Check-in starts at home

The Epion patient check-in process starts on the phone, well ahead of the scheduled appointment, allowing patients to complete steps at their convenience.

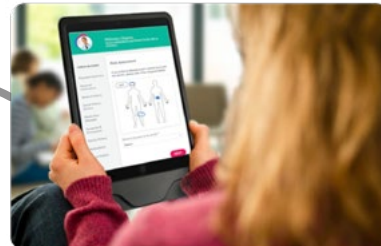
Hi Darla, Before you see Dr. Winslow at Parkview Orthopedic Group, we need you to confirm a few details on your phone.

Let's get started. Click [here](#).

Start at home



Finish at the appointment



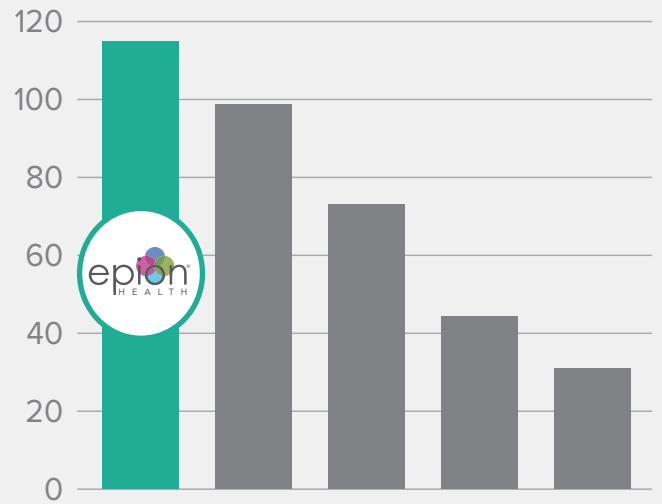
#1 Rated Epion Health

Based on customer reviews, Epion Health is the #1 rated partner in the Athena Marketplace—out of more than 250 partners.

Most cited reasons based on client reviews:

- ✓ Unsurpassed customer service
- ✓ Deepest clinical integration
- ✓ Proven ROI
- ✓ Unwavering commitment to client success and patient health

Highest Number of 5-Star Customer Ratings on the Athena Marketplace



Charles Kanaly, MD
Owner
The Neurosurgery Center

“As a surgeon dealing with a high volume of new patients, Epion has significantly impacted the efficiency and accuracy of the check-in process. It has made the whole experience for patients and staff much, much better.”



Bob Karl
CFO
Christus Physician Group

“Epion is a true partner. They are a well-run organization with a great team. From my perspective as a CFO, the decision to implement Epion was one of the easiest ones I’ve ever made. I would highly recommend Epion.”



Amy Bogue
Executive Director
Allegro Family Clinic

“Epion transformed our practice. Since going live, we have seen a significant reduction in intake times, paper and clinical errors. On-boarding was easy and it really helped with our EMR implementation. We love Epion.”



Andrew Wade
COO
OrthoSC

“They’re effective, They’re on it. They bring excellence to the table. If I were going to give someone advice about Epion, I would tell them that it will be one of the smartest things they’ll ever do. They’ll wish they had done it sooner.”

Improving Patient Care

Epion Screeners are automated and integrated to maximize your screening opportunities.

- ✓ Validated clinical tools
- ✓ Increase reimbursements
- ✓ Patient-friendly and private
- ✓ Satisfy quality measures and reporting requirements
- ✓ Automatic identification of patients qualified for screening
- ✓ Discrete integration with Electronic Health Record and Practice Management systems
- ✓ Satisfy Medicare Annual Wellness Visit health risk assessment requirements



Epion Screeners

- PHQ-2/9:** Depression
- PHQ-4:** Anxiety and Depression
- ORT:** Opioid Risk
- STEADI:** Fall Risk
- EPDS:** Postnatal Depression
- CAGE-AID:** Alcohol Abuse
- CRAFFT:** Adolescent Substance Abuse
- GAD-7:** Anxiety

SCREENERS IN ACTION: Making a difference

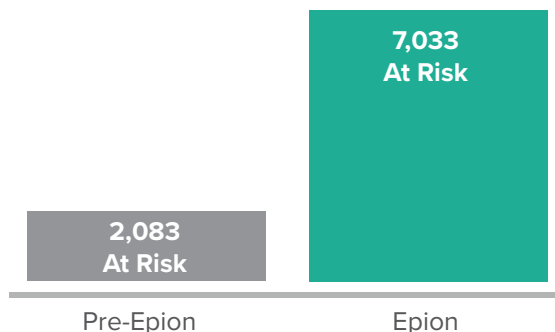
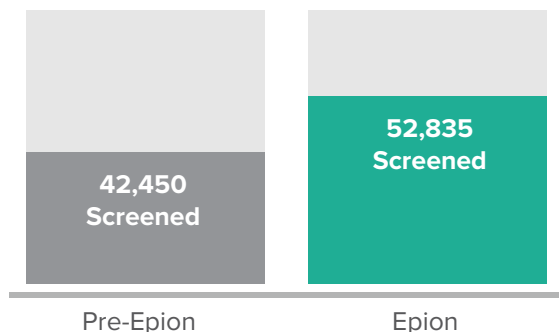
Depression Screening (PHQ-2/9)

A study of 150,000 patient check-ins split into two cohorts: 75,000 pre-Epion check-ins; 75,000 Epion check-ins.

Net result: +4,996 additional patients identified as “at risk”

24.5% increase in total patients screened for depression

Overall, **3.4x** more patients identified as “at risk”

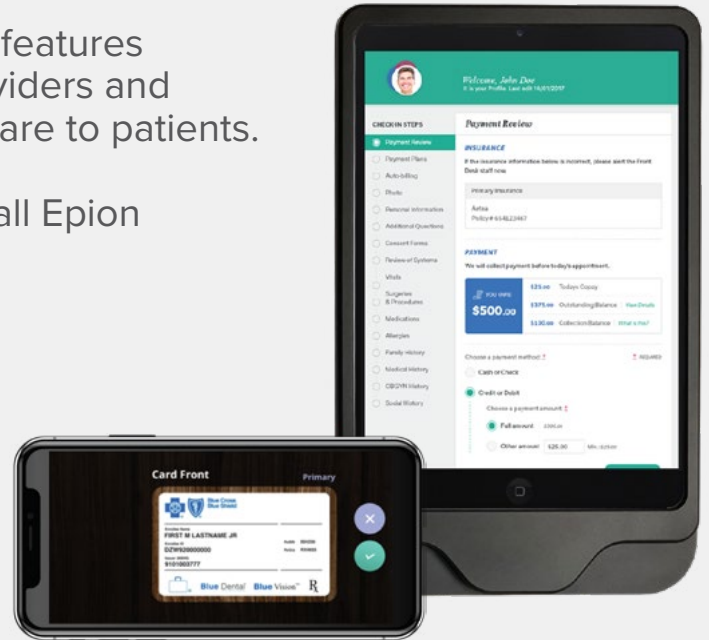


Epion Feature Summary

Epion's #1 rated platform includes a range of features designed to deliver measurable value to providers and improve their ability to deliver quality healthcare to patients.

In addition to platform features listed below, all Epion customers get:

- ✓ Free software trial
- ✓ Real-time patient satisfaction rating
- ✓ Real-time bidirectional EHR integration
- ✓ Custom configuration
- ✓ Free remote implementation

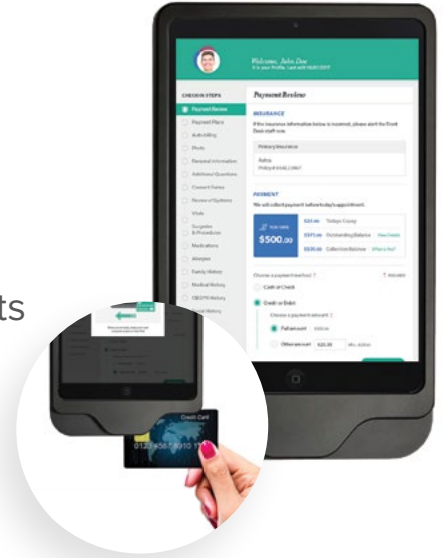


FEATURE	DESCRIPTION
Insurance Card Photo Upload	Patients review their insurance on file or upload a photo of their insurance card.
Personal Information	Patients review and update their contact information, billing details, demographics and emergency contact.
Administrative Consent Forms	Patients can sign their Patient Agreement and complete and sign their HIPAA Authorization form.
Patient Photo	Patients can take a “selfie” and directly upload to chart.
Collect Payments	Using the optional Epion PaymentPlus™, patients can pay co-pays and outstanding balances and commit to annual payment contracts.
Custom Questionnaires / Consent Forms	Triggered by pre-determined criteria, such as age, sex, appointment type, provider and specialty.
Review of Systems	Collect timely ROS information with real time integration.
Pain Assessment	Using a visual diagram, patients can highlight points of pain and severity based on different areas of the body.
Health History	Collect information, including medications, social, surgical, family, past medical, OB/GYN and allergies.
Health Risk Assessments (optional)	Using Epion Screener™, deliver screeners to patients, such as depression, anxiety and opioid risk.
Custom Branding	Able to apply custom fonts, colors and styles to match client brand requirements.
Pre-configured In-office Tablet	Epion offers the option to rent or buy pre-configured in-office tablets.

Measurable Impact

Increase collections with Epion PaymentPlus™

- ✓ Improve cash flow
- ✓ Decrease collections fees
- ✓ Reduce statement mailing expenses and labor
- ✓ Reduced write-offs
- ✓ Reduce paper expense and labor from digitizing receipts
- ✓ Free up front desk staff to work on higher value tasks and activities
- ✓ Increase payment contract enrollment



Proactive Collections

- \$2,000 Annual Payment Contract Commitments (with card on file)
- Co-Pay Collections

Reactive Collections

2x Outstanding Balance Collections at Time of Service

Speed Up Workflow

The result of collecting accurate data ahead of the encounter and placing perfectly in the chart.

- ✓ Pull waiting time and slow, inaccurate data entry time out of the process
- ✓ Keep the valuable face-to-face time with the patient



**3 to 8
minute**

Savings on New Patient
Check-ins



**2 to 6
minute**

Savings for ALL Patients
in Exam Room

The Result: increased capacity to ...

- 1 See more patients
- 2 Reduce provider and staff burnout
- 3 Increase quality time with patients